

REHAB NEWS

March 2005

*A twice-yearly publication from the Rehabilitation & Managed Care
Division
of the
State Board of Workers' Compensation*
**For rehabilitation suppliers and others interested in rehabilitation in the
Workers' Compensation system**

From Deborah's Desk:

Board Move to "Paperless" System: NEW INTEGRATED CASE MANAGEMENT SYSTEM ("ICMS")

With the advent of technology, approximately two years ago the ***Board was approved for funding to convert the current system to a paperless system.*** The ultimate goal is to be web-based. We went through the bidding process and for the last year have been through the analysis of the current state of Board activity and identification of our "desired" state. Our vendor has identified that this system will be rolled out in a four phase tier.

Currently, the needs for the ***first phase*** have been completely identified and written, and the Board will begin implementation in the near future. In this phase, ***all incoming and outgoing documents will be scanned into our computers; new files will be created on the computer; and we will begin scanning in existing files.*** Under our existing system, much of the Board's work requires the user to have the physical file to complete. As such, two divisions cannot simultaneously work on one file. The paperless, computer based file will eliminate this impediment. It is also anticipated that this system will cut down, if not remove, the internal routing misplacements and delays.

The ***Managed Care & Rehabilitation Division's*** complete participation in this system is scheduled for the third phase. ***Projected implementation for this phase is currently scheduled for January 2006.*** At this juncture, it is too premature to outline what changes this new system will entail for our vendors. ***A committee of rehabilitation representatives will meet with our Integrated Case Management System team*** in the near future for further discussion. I of course will send out any pertinent information once it is clarified.

We recognize that an endeavor of this magnitude will run into several unforeseen "hiccups". Hope you will be patient with us as we work through this transition. We look forward to, and hope everyone else will embrace this new system.

VENDOR CONTACT INFORMATION

As all suppliers know, you are required to renew your registration with the Board by November 30th of each year. At that time, you re-confirm your contact information, which *should* include your e-mail address along with your physical address and phone numbers. You have also been instructed, and reminded in prior newsletters, that it is *your* responsibility to report *any* changes to this information, submitted in writing to Regina Spencer in the Board's Licensure and Quality Assurance Division via e-mail: spencerr@sbwc.state.ga.us or regular mail **ASAP**, with a copy to Yvonne Watkins in the Rehab Division. [watkinsy@sbwc.state.ga.us]

Given our budget constraints, the Board has sought ways to save money. We have already transitioned sending these newsletters through e-mail to save on postage. Likewise, this year the courtesy reminders of the need for registration renewals were sent to registered suppliers through e-mail. Given the above, I was surprised at the number of calls I received from suppliers who failed to renew, noting they did not receive their reminders. When further questioned, it became clear that the *supplier had changed e-mail addresses but had not informed the Board!* With the new ICMS we will be utilizing electronic mail more often. *Make sure you keep your contact information current. If you do not have access to e-mail, you must state that in writing and send it to Regina and Yvonne.*

Welcome to new staff members in the Rehabilitation & Managed Care Division!

Due to staff shortages, it has been quite a while since we published the last REHAB NEWS, and our ***Division has acquired several new people*** to join Division Director Deborah Krotenberg, her administrative assistant/MCO Coordinator Yvonne Watkins, and Rehabilitation Coordinators Valerie Martin and Alice Carnahan. ***Following are brief write-ups*** of our new folks, and also of Deborah's service dog Champ, who was overlooked previously!

Lakeesha Corbett

Keesha is a native Atlanta who joined the Rehabilitation Division on September 16, 2004, and is Rehabilitation Coordinator ***Valerie Martin's secretary***.

Keesha came to the Board from the Post Office, and she is very happy with that job change! She also ***previously worked as an administrative assistant for R.L.I. Insurance, and at Atlanta Technical College***, as an assistant to the regional coordinator for the Georgia Fatherhood program. She enjoyed helping the students there.

She is the mother of ***one daughter, Kayla***, who is eight years old and a straight-A student. Keesha says that Kayla is a "girly" girl (except for not liking the color pink),

who is into hair, nails, and cheerleading, and is also in a book club. Kayla is also a very convincing actress. Kayla is currently bugging Keesha to get a small dog, so the family may be expanding in the future.

Keesha herself likes all kinds of puzzles and her favorite food is cake; favorite colors are blue and hunter green. She likes suspense movies and comedies, but not horror or action films.

Keesha says she enjoys coming to work, and *likes the fact that her job always involves something new*. She was surprised by all the different forms used by the Board and its customers. She thinks that going to a paperless system will not be a challenge since, being fairly new, she is not too used to our current “paper-full” system.

Her phone number is 404-656-0857, and *she would like all rehabilitation suppliers to know that she is always willing to help; please feel free to call her*.

Alan L. Sherman

Alan L. Sherman works as **Alice Carnahan’s assistant**, and joined the Rehabilitation Division on July 1, 2004.

He is an “only child” and still has family in Birmingham, Alabama; he moved to Atlanta from there in 1999. He has **worked previously in hotel management, secretarial and clerical work, as well as a three-year stint with the Post Office**. He says flashbacks still haunt him. He also did contract work for the Federal government. He reports that he much **prefers his current job because of the camaraderie here** that he did not find elsewhere. He also feels that the people who work at the Board are not too busy to care about each other, and are not caught up in titles, degrees, salaries, etc. He says, having come from a cubicle, that he really likes having an office with a door that can be closed. The only negative he could think of about his current job is the money (or lack thereof!).

His favorite colors are blue, black, and beige or brown.

Alan is a **student of the Atlanta Bible College where he is pursuing a Theology** degree in evangelism. He is a very talented vocalist who sings gospel music, and for church events, weddings, etc. He has just joined a new church with which he is very pleased, and is also taking Bible courses there. He enjoys reading the Bible and is the founder of a media ministry website called Malachi Bible Ministries which shares the same name found on the web at <http://www.malachibibleministries.com>.

His fantasy is to have a book published, and he is currently in the process of compiling the weekly devotionals from his media ministry that he has written into a volume called ***“Lessons Learned For Lessons Lived.”***

His hobbies include reading the Bible as well as attending church and church-related functions, and his favorite TV channel is Trinity Broadcast Network, or TBN. His favorite movie of all time is ***Titanic***.

Alan asks that all suppliers keep up with your calendar dates of when your plans are going to expire, so he won't have to call to remind you that you're late. And he says he is really not calling to harass you, but simply to obtain information the Division really has to have!

You can reach Alan on his ***direct line*** at ***404-656-3784***.

Tisha Robinson

Hello everyone my name is Tisha Nichol Robinson born May 24, 19..... I'll never tell (smile). I'm the ***Secretary for Nan DeColaines***, Rehabilitation Coordinator. I started working for the Rehabilitation Division on September 1, 2004.

I have two beautiful children, my ***daughter Ashley***, 14, she is in the ninth grade, my ***son Brian***, 8, and he is in the second grade. My children are my whole life. Brian likes to play Play Station and Game Boy games and he likes GI Joe's and wrestling figures. Ashley is the "drama queen" of the family and aspires to become an actress or model. She has been accepted into the drama program at Pebblebrook's High School for the Performing Arts. As I'm going over this bio I got news recently that my daughter was put in the honors class for World History.

I'm ***very proud of both Ashley and Brian*** and I look forward to sending Ashley to college within the next three years. Ashley has a lot of goals that she wants to accomplish and with my continued love and support I believe she will be that Lawyer, Actress, or even Model that she wants to be. Brian on the other hand has a couple of years to go before he starts college. He gets good grades in school and whatever he wants to do when he gets older I will be there to support him too.

I know this bio is supposed to be about me but I'm just so proud of my kids that I have to share their accomplishments with everyone. My ***hobbies are coordinating weddings and giving baby showers***. I enjoy making wedding albums and baby books; I'm very adept at making party favors and I'm working on owning my own business.

I graduated from John Bowne High School in Flushing, New York where I studied Agriculture. I attended the Wilfred Beauty Academy for Cosmetology in Queens, New York, and ***I like to braid hair, do perms, and any other styles relating to hair.***

I have *four years of experience as a legal secretary*, and prior to coming to the Board I worked for the New York City Law Department Corporation Counsel where I processed child support cases. My mentor and good friend that I assisted Attorney Joseph Greenberg taught me a lot about the legal field in reference to inter state child support cases.

My favorite colors are sage for decorating the inside of the house it blends well with neutral colors, and for clothing I just love black with silver accessories. My *fantasy is to one day hit the Lotto and buy my dream house, put money away for my children's education and even though I would be rich my kids will still have to keep their grades up!* I would pay my bills; make a donation to my church and to the Alzheimer's Foundation. My grandfather died tragically from this disease. I would travel to Hawaii and spend several months there, and travel all over the world. I would also invest my money into my own business.

I enjoy reading Christian books, I love watching America's Next Top Model and American Idol and the Lifetime movies. I like action-packed movies, not the corny, boring movies. I like gospel music, R&B, some country, jazz, some rock, and some rap/hip-hop, if it's not too violent or explicit. I *played the guitar for senior citizens in nursing homes in junior high school and played the piano for my ninth grade graduation performance. I was also a member of the school chorus* and I continue to sing with my church choir back home in Queens, New York whenever I get a chance to visit.

I enjoy working at the **Board** because it *feels like a family environment*, which is a very good thing. I plan on being here for a long time God willing and to the suppliers who haven't met me personally. I'm very friendly, I'm a hard worker, and I always have time to lend a helping hand. *If you ever need my assistance don't hesitate to call me* I will be more than happy to help you if I can. I would also like to give a special shout out to my Managed Care family thanks for making me apart of your division you guys are GREAT!!!!!! My direct phone number is **404-656-0856**.

Nan DeColaines

Nan began work as the Board's **newest Rehabilitation Coordinator** on June 16, 2004. Before joining the Rehabilitation Division, Nan worked for 6 ½ years for the Department of Administrative Services (**D.O.A.S.**) in their **return to work program**. Prior to that, she worked in private practice, begun in 1984, as a catastrophic rehabilitation supplier, and she also began working as a vocational expert for the Social Security Administration in 1991. Before that, she worked briefly for IRA, later Intracorp, and she worked before that in the field of mental health for 13 years. She was involved in substance abuse programs and aging services. She was lucky enough in the mid-70's to **work in Australia** for the Family Court Counseling service, doing divorce counseling. She has her MSW (Master of Social Work) with a specialty in psychiatric social work, from the University of Georgia, and an undergraduate degree with a major in sociology

from Georgia College in Milledgeville. She also worked at Central State Hospital for a year, working mostly with chronic regressed schizophrenic patients, and also with older patients with organic brain syndrome.

Nan is ***married to Don DeColaines***, who is a catastrophic rehabilitation supplier in private practice (of course his cases are all supervised by one of the other two Rehabilitation Coordinators); they have been married ***for 11 years***. Nan's mom and dad live in Claxton, Georgia, near her sister Claire, whose daughter Kristi, with her husband Geoff, recently had their first baby, a daughter also named Claire. So Nan is a proud new first-time great-aunt!

Nan's hobbies include animals, which currently include ***three dogs and five cats***. The dogs are Adelaide and McArthur, beagle/basset hound mixes, who will be 11 this spring; they were found in the road by a neighbor who promptly brought them to Nan, identified as the "weakest person in the neighborhood!" Scarlet, a beagle, is Nan's special baby; she is eight years old and Nan and Don rescued her from an abusive home when she was about a year old. The cats are Prissy, the mama cat, and her children Billy, Leonard (originally Layla, who turned out to be a boy), and Chloe. All of them are black. Mikie is a grey tabby who lived under Don and Nan's porch until they were finally able to coax her out; she's so named because she eats everything in sight.

Nan also ***loves working in her garden, collecting cookbooks, and trying out exotic new recipes***. She and Don live in a 100-year old warm, cozy, cabin and Nan says she is a homebody who likes to spend every chance she gets at home with her human and animal family.

Nan enjoyed decorating her office here to make it "homey," since she was used to working at home in a cozy atmosphere. Her favorite colors are blue, green, and purple.

Nan says it ***surprised her to find that on this job she encounters something brand new to everybody every single day***. The only thing she doesn't like about her job is the four-hour per day commute from her home in High Shoals; she really appreciates her once-weekly Wednesday flex day and the opportunity to telework twice a month.

Nan loves working with all the people she encounters during the course of her work; she particularly likes being able to work with suppliers and provide support for them; ***since she worked as a supplier herself, she understands and sympathizes with their problems***.

You can reach Nan on her direct line at **404-656-3786**.

CHAMP

By Deborah Krotenberg

As everyone is aware, I began my tenure at the Board in September 2001. I introduced myself in our June 2002 newsletter. In that introduction, I briefly mentioned ***my trusty sidekick, Champ – a black Labrador Retriever***. Since then, he has become an integral part of the Managed Care & Rehabilitation Division as well as the Board itself and a proper introduction is long overdue!!!

Champ was found running loose in Stone Mountain when he was approximately 1 ½ years old. He ***was rescued and when unclaimed referred to Canine Assistants***, an Alpharetta non profit agency that trains service and seizure dogs to work with the disabled. He received intense training there for one year and was scheduled to be placed with a hospital nutritionist in October 1996. At the last minute, she decided she was not comfortable bringing Champ to work with her. In the meanwhile, I had interviewed for a dog in January of 1996 and had been calling monthly to check on the status of my application. ***I had just been told that I would receive a dog from the next graduating class in 9 months to a year. Out of the blue, Canine Assistants called about placing Champ with me.***

They brought him out to my house for our initial meeting. Of course, I promptly ***ran over his paw!*** ... two weeks later he came to live with me, needless to say with a healthy respect for my wheelchair! If he hears me turn the chair on, he jumps up!!!

In addition to his ***invaluable assistance in picking up fallen items, opening/closing doors and operating light switches, Champ has served as my immediate segue to the general public.*** In public I am met with smiles instead of stares and his presence often serves as a “conversation starter.”

Champ loves to visit everyone in the Division and ***if “his” staff members don’t pet him, he will pet them!*** He is also a chow-hound, but much too well-behaved actually to steal food. However, he’s very good at looking pitiful. Everyone here knows not to feed him, however – like many of us, he’s on a diet, and has had very good results, now down to a svelte 68 pounds! He is now a healthy 11 year old.

Like so many dogs, Champ is ***intuitive about who needs him.*** He often attends conferences and mediations, and he seems to gravitate to whatever person needs him most. There are just some things that a dog can do that a person can’t!

Because he is a working dog, I do ask that people outside our Division not pet him. However, if he pets you, that’s OK!

Champ truly adds an extra element of unconditional love and caring to our Division.

R1CATEE VS. “Regular” R-1

What does the difference mean to a rehabilitation supplier?

Form WC-R1CATEE: As stated on the front page of the form, if you as a rehabilitation supplier are named on a Form WC-R1CATEE, that ***does not mean that you will become the supplier absent objections***. In all cases of catastrophic designation requests, the Board does issue an administrative decision on the issue, even if an objection is not received. (In the alternative, if a hearing is requested in response to the filing of a Form WC-R1CATEE, an administrative law judge will issue a ruling on the issue.)

If a case is deemed to be catastrophic in nature by an administrative decision from the Rehabilitation Division, the ***employer/insurer by law then have 20 days to appoint a Board-registered catastrophic rehabilitation supplier of their choice***. In the alternative, the employer/insurer may appeal the decision by filing a Hearing Request, Form WC-14, to request a hearing before an administrative law judge. If the employer/insurer choose to appeal an administrative decision finding an injury catastrophic in nature, they lose their right to appointment of a rehabilitation supplier, and the choice reverts to the discretion of the Board.

Form WC-R1: As you should be aware, this form can serve three purposes: an employer/insurer may initially assign a supplier to accept catastrophic designation; either party may request rehabilitation reopening; either party may request a change of supplier. In a recent change, if the form is being used to request reopening or a change of supplier, the Board has begun issuing administrative decisions ***even if no objection is received***. An administrative decision will also be issued if a WC-R1 is filed by an employer/insurer in response to the Board's decision that the case is catastrophic. ***The exception to this is if an employer/insurer accepts a case as catastrophic in nature by filing a Form WC-R1, prior to any other request for catastrophic designation of the case.*** Although all involved rehabilitation suppliers are to be copied with all objections, sometimes that does not happen. When you have been named on a WC-R1 as an initial supplier, and have not received a copy of an objection within 20 days, wait another day or two and then ***call the party which did not request you on the form***. Explain that you have not received an objection, and that you need to set up an initial appointment with the injured worker as soon as possible. If the party indicates that an objection was filed, have them fax it to you. Also, please notify our Division of the situation by calling the Board's Rehabilitation Coordinator for the applicable county of injury. (see below)

More Hints about Forms:

Please ***be sure that you are using the current Board forms.*** They were ***last modified*** in ***July 2004***. You can order unlimited numbers of “hard” copies by calling the Board’s mailroom. The phone number is 404-656-3870. Cyber Dyne Industries sells all the Board forms on disk; you may contact them at 678-546-0018. All current Board forms are available on-line at the Board’s website, www.sbwg.georgia.gov. As with the Rules and Regulations, remember to check every year for potential changes to the forms.

The ***current Form WC-R2 asks at the top when your last plan was submitted.*** This is a good reminder to you that you need to check to see whether or not a new proposed plan is due, even if you have been submitting Forms WC-R2 on a regular basis, every 90 days as required. As you are aware, the ***Board holds you responsible for submitting plans on a timely basis*** as well.

Plans:

If you ***cannot submit a plan*** when it is due, please make a ***note of that on a Form WC-R2, give the reason for the delay, and also give the date by which you feel you will be able to submit a new plan.*** This will keep one of our Division staff members from having to call you to request this information, and also protects you from receiving a delinquency memo if there is a legitimate reason for a plan delay, during the time of the delay.

A word to the wise: Because all types of plans may now be written for up to one year, you are advised to ***write all your plans with expiration dates of one year from the time of implementation.*** You may certainly submit a new plan at any time, as needed. However, the Rehabilitation Division will use whatever date you list on the plan in Section V as the projected completion date, and you will be considered delinquent in reporting if a new plan is not submitted prior to that date.

News of Interest

The Board’s website is www.sbwg.georgia.gov. Don’t forget to visit often. ***All forms are available for download from the website, and the Procedure Manual is there in its entirety, including the appendices on Housing and Transportation.*** This is a great resource for everyone in the Workers’ Compensation system, and best of all, it’s ***free!***

Update to the Rehabilitation Fee Schedule: Effective January 15, 2005, procedure code #702 found on page 9 should be amended as follows: under File Management, Meals for Overnight Travel are not to exceed \$30.00 per day.

Reminder for Rehab. Suppliers: Reporting Requirements for Catastrophic Injury Cases

30 days after you are appointed as rehabilitation supplier – complete **initial rehabilitation report** (hold Board's copy to submit with first plan)

60 days after your appointment – first proposed plan, signed by employee, is due to Board, copied to all case parties

Every 90 days, in between plan submissions – Form WC-R2 is due with all rehabilitation and medical reports which have not already been submitted

At least once a year (a new plan is always due at least 30 days prior to the expiration of the current plan) – a **new proposed rehabilitation plan**. All types of plans can be written for up to one year at a time, and can be amended earlier if needed.

Form WC-R3, Closure Request - when case has had stipulated settlement approved, with no provision for further rehabilitation services; when the Board has issued a decision closing rehabilitation or changing suppliers; or when you as the supplier feel that the employee no longer needs assistance from you for medical care coordination and/or vocational services.

Upcoming Board-sponsored Seminars

2005 Regional Seminars:

Workers' Compensation Jeopardy is a half-day training program designed to entertain and educate everyone who works in the Workers' Compensation system in Georgia. Continuing education units (ceu's) have been applied for, and the program is suitable for rehabilitation professionals as well as attorneys, employers, insurance personnel and medical service providers. Cost is \$70.00 Registration information is coming soon and will be posted on the Board's website, www.sbwg.georgia.gov. For further information please contact Sheila Stubbs at 404-656-3697. Schedule sessions are as follows:

Dalton	April 14	Albany	May 10
Carrollton	April 21	Waycross	May 11
Athens	May 3	Savannah	May 13

2005 Annual Workers' Compensation Seminar

August 28-31, 2005 – Renaissance Waverly Hotel; 2450 Galleria Parkway; Atlanta, GA 30339. Mark your calendars now and watch the Board's web site for more information. If you would like to be added to the Board's mailing list, or are interested in sponsorship or exhibiting opportunities, please e-mail Hilary Williams at williamsh@sbwc.state.ga.us.

OTHER EDUCATIONAL OPPORTUNITIES:

“Five Most Common Injuries in Workers’ Compensation in Georgia”

On 3/30/05, Lorman Education Services is sponsoring this workshop; speakers include J. Franklin Burns, Esquire; L.D. Empting, M.D.; John I Foster, III, M.D.; Thomas H. Myers, M.D.; S. Houston Payne, M.D.; D. Hal Silcox, M.D.; Earl Thompson, M.S., C.R.C., CVE-Diplomate; and Arnold J. Weil, M.D. Cost is \$319 for single registrant and \$309 for two or more. Continuing education credits of 6 hours have reportedly been approved. Call 888-678-5565 or see www.lorman.com for more information.

Anger Control Seminar

A one-day seminar entitled “Anger Control Made Easy: A New, Powerful Way to Teach Anger Control to Clients of All Ages” will be presented in March of 2005 at various locations in Georgia and Alabama. Ceu’s for counselors and nurses have been approved. Cost is \$149 for one person, with discounts available for multiple attendees from one company. The program is also available on audiotape or CD for \$149 plus \$8.00 shipping and handling. Call 800-397-0180 or see www.crosscountryuniversity.com for more information.

More Upcoming Educational Opportunities:

International Conference on Life Care Planning 9-17 through 9-18-2005, San Francisco, Calif., 1-866-633-4776, www.mediproseminars.com

Rehab Engineers Society of North America, RESNA, 28th International, 6-25--6-27-2005, Atlanta Hyatt Regency www.resna.org

IARP April 15-17, 2005, Orlando, Fla. www.rehabpro.org, 1-800-240-9059

PRSG quarterly meetings 4-2005 and 7-2005, times and places to be announced, PRSG hotline, 404-654-5132

GARN Annual Educational Conference March 17, 2005 6:00 p.m., reception, Friday, March 18, 2005 7:30 a.m.-4:30 p.m. at Callaway Gardens, contact Jan Zumwalt, 770-503-9546, email: janzumwalt@hotmail.com

CMSA 15th Annual Conference, June 21-25, Orlando, Fla., Gaylord Palms Resort and Convention Center phone 501-225-2229, ext. 10, cmsa@cmsa.org.

Effective: 12/01/04 **COUNTY/COORDINATOR LIST FOR REHABILITATION**

KEY: AC – ALICE CARNAHAN / ND – NAN DECOLAINES / VM – VALERIE MARTIN

AC APPLING	ND FAYETTE	AC PEACH
AC ATKINSON	ND FLOYD	ND PICKENS
AC BACON	VM FORSYTH	AC PIERCE
ND BAKER	AC FRANKLIN	AC PIKE
VM BALDWIN	VM FULTON	ND POLK
AC BANKS	ND GILMER	AC PULASKI
VM BARROW	AC GLASCOCK	AC PUTNAM
VM BARTOW	AC GLYNN	ND QUITMAN
AC BEN HILL	ND GORDON	ND RABUN
AC BERRIEN	ND GRADY	ND RANDOLPH
AC BIBB	AC GREENE	AC RICHMOND
AC BLECKLEY	ND GWINNETT	VM ROCKDALE
AC BRANTLEY	AC HABERSHAM	AC SCHLEY
AC BROOKS	VM HALL	AC SCREVEN
AC BRYAN	AC HANCOCK	ND SEMINOLE
AC BULLOCH	ND HARALSON	VM SPALDING
AC BURKE	ND HARRIS	AC STEPHENS
AC BUTTS	AC HART	ND STEWART
ND CALHOUN	ND HEARD	AC SUMTER
AC CAMDEN	VM HENRY	ND TALBOT
AC CANDLER	AC HOUSTON	AC TALIAFERRO
VM CARROLL	AC IRWIN	AC TATTNALL
ND CATOOSA	AC JACKSON	AC TAYLOR
AC CHARLTON	AC JASPER	AC TELFAIR
AC CHATHAM	AC JEFF DAVIS	ND TERRELL
ND CHATTAHOOCHEE	AC JEFFERSON	ND THOMAS
ND CHATTOOGA	AC JENKINS	AC TIFT
VM CHEROKEE	AC JOHNSON	AC TOOMBS
VM CLARKE	AC JONES	ND TOWNS
ND CLAY	AC LAMAR	AC TREUTLEN
VM CLAYTON	AC LANIER	ND TROUP
AC CLINCH	AC LAURENS	AC TURNER
VM COBB	ND LEE	AC TWIGGS
AC COFFEE	AC LIBERTY	ND UNION
ND COLQUITT	AC LINCOLN	AC UPSON
AC COLUMBIA	AC LONG	ND WALKER
AC COOK	AC LOWNDES	VM WALTON
VM COWETA	ND LUMPKIN	AC WARE
AC CRAWFORD	AC MCDUFFIE	AC WARREN
AC CRISP	AC MCINTOSH	AC WASHINGTON
ND DADE	AC MACON	AC WAYNE
ND DAWSON	AC MADISON	ND WEBSTER
ND DECATUR	ND MARION	AC WHEELER
ND DEKALB	ND MERIWETHER	ND WHITE
AC DODGE	ND MILLER	ND WHITFIELD
AC DOOLY	ND MITCHELL	AC WILCOX
ND DOUGHERTY	AC MONROE	AC WILKES
ND DOUGLAS	AC MONTGOMERY	AC WILKINSON
ND EARLY	AC MORGAN	ND WORTH
AC ECHOLS	ND MURRAY	
AC EFFINGHAM	ND MUSCOGEE	
AC ELBERT	AC NEWTON	
AC EMANUEL	AC OCONEE	
AC EVANS	AC OGLETHORPE	
ND FANNIN	VM PAULDING	

OUT OF STATE INJURIES:

ALABAMA - AC
FLORIDA - AC
TENNESSEE - ND

NORTH CAROLINA - ND
SOUTH CAROLINA - VM
(Rotate all other states)

CONTACT INFORMATION FOR REHAB. DIVISION:

Deborah Krotenberg, Division Director – 404-651-7831,
krotenbe@sbwc.state.ga.us

Yvonne Watkins, Administrative Assistant/MCO Coordinator – 404-656-0849,
watkinsy@sbwc.state.ga.us

Alice Carnahan, Rehabilitation Coordinator – 404-656-3808,
carnahan@sbwc.state.ga.us

Alan Sherman, Alice's assistant – 404-656-3784, shermana@sbwc.state.ga.us

Nan DeColaines, Rehabilitation Coordinator – 404-656-3786,
decolainesn@sbwc.state.ga.us

Tisha Robinson, Nan's assistant – 404-656-0856 –
robinsont@sbwc.state.ga.us

Valerie Martin, Rehabilitation Coordinator – 404-656-0850,
martinv@sbwc.state.ga.us

Keesha Corbett, Valerie's assistant – 404-656-0857,
corbettl@sbwc.state.ga.us